



# Returns Form

**Our Returns Address:** Unit 2, 178 Redland Bay Road,  
CAPALABA, QLD, 4157, Australia

**PLEASE ENSURE:**

- This form is filled out correctly
- Items are in original, unused, and undamaged condition with no wear and tear

Please note: For **change of mind** or returns for any reason other than faulty products, we offer **Store Credit or Exchange**. Customer is liable to pay for the postage of the returned item, and also pay for our postage cost to send the exchanged item back to you.

For **Faulty Items/Wrong Item Sent** returns, please ring us on **1300 883 770** prior to returning the item back to us, since a lot of these cases are resolved over the phone with a bow technician. Return postage cost is reimbursed to the customer in case of faulty items. If you return an item as faulty, and it is not faulty upon receipt, you will be liable to pay for all postage fee incurred.

CUSTOMER NAME: .....

ORDER NUMBER: .....

ORDER DATE: .....

EMAIL ADDRESS: .....

PHONE NUMBER: .....

REASON FOR RETURN (please tick **ONLY ONE**):

Faulty Item/Wrong item sent (Please describe in short) :

.....  
Change of Mind/ Item did not suit/ Bought Wrong Item

**Please Tick ONLY ONE:**

Store Credit Required

OR

Exchange Required

Master/Visa Card details for Postage Fee (Only for Change of Mind Returns needing Exchange)

CARD NUMBER : .....

EXPIRY DATE : ...../ ..... 3 Digit CVC on back : .....

*We hope your next order with us is just right! Cheers!*

**Our Full Returns Policy can be viewed at : [apexhunting.com.au/v/returns](http://apexhunting.com.au/v/returns)**